

## Getting your apprenticeship costings right

Annual Apprenticeship Conference 2024

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### **About SDN**



- Specialists in apprenticeships, technical education and workforce development.
- Working with education organisations, employers and government, providing industry-leading consultancy, CPD, resources and research.
- Supported 1,000+ providers to launch, grow and improve their apprenticeship provision.



### Introductions







#### **David Lockhart-Hawkins**

Funding and compliance lead, SDN Director, Lockhart-Hawkins Ltd

### **Tim Chewter**

Director of Business Development, SDN



## Today's agenda

- 1. Understand some of the trip hazards of eligible and ineligible costs
- 2. Explore costing models and options to get a better understanding of your costs of delivery and margins
- **3.** Understand the link to effective programme design and delivery
- 4. Q&A

### **Apprenticeship Costings**

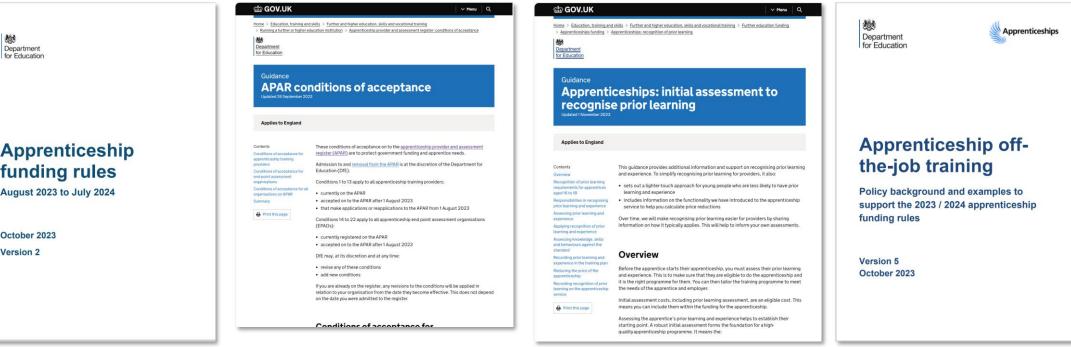


### **Key documents / Links**

Apprenticeship funding rules August 2023 to July 2024

October 2023 Version 2

203



https://www.gov.uk/guidance/apprenticeship-funding-rules

https://www.gov.uk/government/publications/apprenticeships-off-the-job-training

https://www.gov.uk/government/publications/apprenticeships-recognition-of-prior-learning/apprenticeships-initial-assessment-to-recognise-prior-learning

https://www.gov.uk/government/publications/apprenticeship-provider-and-assessment-register-conditions-of-acceptance/apar-conditions-of-acceptance/

https://assets.publishing.service.gov.uk/media/60ab79d8e90e071b5a7c0061/Apprenticeships technical funding guide 2020 to 2021 v2.3.pdf



# **Pricing Foundations**

## **Apprenticeship Principles**



#### From occupational proposal to a funding band

#### Fig 1. Standard creation



#### Developing apprenticeships – overview / Institute for Apprenticeships and Technical Education

## **Apprenticeship Funding Principles**



#### **Funding Bands**

### Funding bands show the amount the government will contribute up to for each apprenticeship standard for the given apprentice

#### Fig 2. Example Funding Bands

Name	Apprenticeship standard reference number	Approved for Delivery Date	Route	Level	Maximum Funding (£)
Environmental Practitioner (degree)	ST0778	14/06/2019	Agriculture, environmental and animal care	6	£27,000
Ecologist (degree)	ST0577	28/06/2019	Agriculture, environmental and animal care	7	£9,000
Sustainability Business Specialist (integrated degree)	ST0748	21/05/2020	Agriculture, environmental and animal care	7	£11,000
Agriculture or Horticulture Professional Adviser	ST0761	10/07/2020	2020 Agriculture, environmental and animal care		£14,000
Professional Forester (integrated degree)	ST0923	03/08/2024	Agriculture, environmental and animal care	6	£22,000
Chartered Manager (degree)	ST0272	08/10/2015	Business and administration	6	£22,000
Senior Leader	ST0480	27/02/2018	Business and administration	7	£14,000
Project Manager (integrated degree)	ST0411	22/06/2018	Business and administration	6	£22,000
Improvement Leader	ST0556	29/01/2019	Business and administration	6	£15,000
Career Development Professional	ST0694	10/05/2019	Business and administration	6	£9,000
Systems Thinking Practitioner	ST0787	13/05/2020	Business and administration	7	£18,000
Operational Research Specialist	ST0884	24/08/2020	Business and administration	7	£14,000
Senior People Professional	ST0813	07/01/2024	Business and administration	7	£19,000
Social Worker (integrated degree)	ST0510	30/11/2018	Care services	6	£23,000
Church Minister (integrated degree)	ST0527	27/09/2019	Care services	6	£13,000
Play Therapist	ST0905	23/06/2024	Care services	7	£20,000

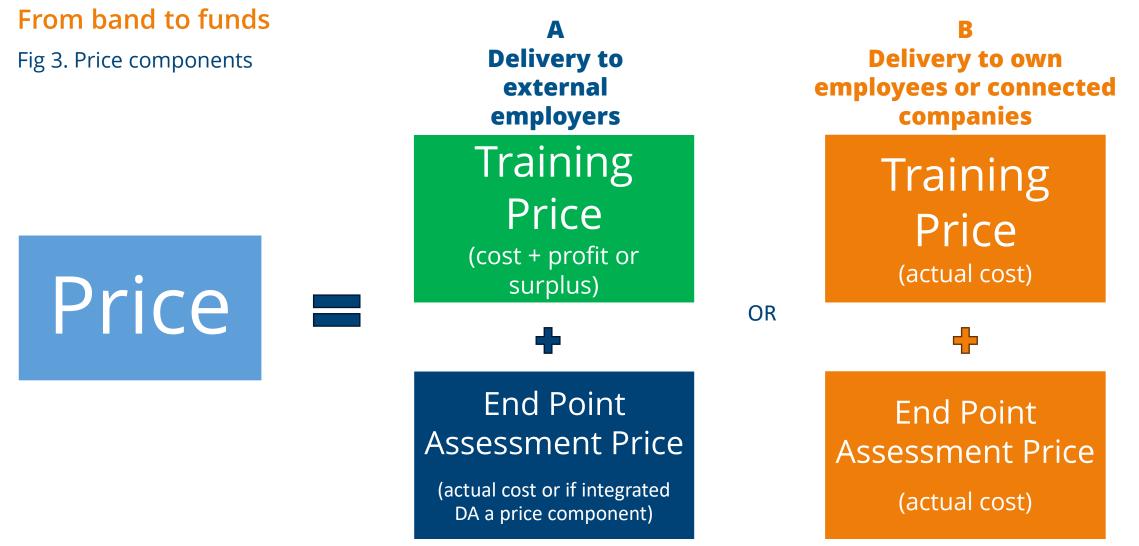
Band Number	Band Maximum
1	£1,500
2	£2,000
3	£2,500
4	£3,000
5	£3,500
6	£4,000
7	£4,500
8	£5,000
9	£6,000
10	£7,000
11	£8,000
12	£9,000
13	£10,000
14	£11,000
15	£12,000
16	£13,000
17	£14,000
18	£15,000
19	£16,000
20	£17,000
21	£18,000
22	£19,000
23	£20,000
24	£21,000
25	£22,000
26	£23,000
27	£24,000
28	£25,000
29	£26,000
30	£27,000

#### Allocating a funding band / Institute for Apprenticeships and Technical Education

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## **Apprenticeship Funding Principles**







Funded by:

## App Funding Principles – how it works (1)

### **Fig 4. Sources of Apprentice Revenue**

			Fullueu by.
Knowledge, Skill & Behaviour Delivery <b>"Training Price"</b> (a)	End Point Assessment (EPA) Price agreed with EPAO <b>"Assessment Price"</b> (b)		ESFA via Apprenticeship Service linked to employer account up to maximum funding band*
Functional Skills (c1) (c2)		Employer & Provider Incentives (c3)	ESFA
*5% of a & b if co- investment applies (d)	Fees for training or assessment for apprenticeship content over funding band "price over band" (e)	Commercial activity "Non-Apprenticeship content" (f)	Employer
	Behaviour Delivery "Training Price" (a) Functional Skills (c1) *5% of a & b if co- investment applies	Knowledge, Skill & Behaviour Delivery "Training Price" (a)(EPA) Price agreed with EPAO "Assessment Price" (b)Functional Skills (c1)Learning Support (c2)*5% of a & b if co- investment applies (d)Fees for training or assessment for apprenticeship content over funding band "price over band"	Knowledge, Skill & Behaviour Delivery "Training Price" (a)(EPA) Price agreed with EPAO "Assessment Price" (b)Functional Skills (c1)Learning Support (c2)Employer & Provider Incentives (c3)*5% of a & b if co- investment applies (d)Fees for training or assessment for apprenticeship content over funding band "price over band"Commercial activity "Non-Apprenticeship content" (f)

### **App Funding Principles – how PRICE works (2)**

### **Source of funds**



- Government will contribute towards price based upon the status of the employer
- Any employer contribution is called "coinvestment"
- If co-investment is not collected your funding for the remainder of the programme is at risk

Type of employer	Digital Account	Source of Funds	
	Status	Up to maximum funding band	Beyond maximum funding band
Levy Paying Employer (and non- levy funded by transfer)	Employer with sufficient levy funds in account	Government 100%	Employer 100% of the excess
	Employer that exceeds their funds in account	Government 95% Employer 5%	
Non-levy paying employer	Any status	Government 95% Employer 5% (unless 16-18 y/o, or 19-24 with Education health care plan and employer has less than 50 employees then it is 100% government)	

Fig 5. Government contributions

## **Pricing Foundations**



### **Understanding the basics**

- Understanding training price and assessment price interaction is critically important
- Training price is where you apply margin (excluding to own employees)
- Prices that exceed the maximum band in any way require employer co-investment and should be clear in contract for services
- What if your costs increase? E.g. End Point assessment is more expensive than planned? Note you can only record assessment price when you have agreement for the price with the EPAO
- When recognition of prior learning occurs you reduce the maximum band, usually reducing your training price, there is a method that must be used as a minimum

## **Eligible Components in training price**



# Initial Assessment Off the job training Materials & Consumables

Peripheral costs including assessment

Programme Governance, Management and administration

### **Training Price Breakdown**

### **DELIVERY TO EXTERNAL EMPLOYER**

•	The breakdown here could
	be within a schedule within
	employer contract for
	services for a given
	apprenticeship standard

- We would also recommend contract term explanation of how price for RPL would be amended
- *If you subcontract be aware* of additional values necessary

#### Example 1 – Simple Method

Category	Our Price
Initial Assessment	£950
Off the job training	£15,960
Materials and Consumables	£190
Peripheral costs including assessment	£950
Programme governance, management and administration	£950
	£19,000



### **Typical price agreement** DELIVERY TO EXTERNAL EMPLOYER

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we are rec	quired to issue this to the employer as a requirement under	the funding rul	es			
Standard	Advanced Clinical Practitioner (integrated degree)	Original Fu	nding Band		£	12,000.00
Provider:	Provider A					
Name:	Mickey Mouse			Employer		
Employer:	Mouse House			Status		levy payer
Date:	23/05/2023			Status		
Eligible Co	sts					
	Initial Assessment				£	550.00
	Off the job training				£	8,800.00
	Peripheral costs including progress reviews & on programmer	ne assessment			£	550.00
	Consumables				£	-
	Administration (Programme governance, Management & A	Administration			£	1,100.00
	Original Training Price				£	11,000.00
Impact of	prior learning					
	Prior learning reduction applied to the above				£	-
	Original hours					600
	Revised hours after prior learning applied					600
	Reduction in hours for prior learning					0
	% of reduced programme					0.00%
	Funding adjustment % (50%)					0.00%
Final Price						
	Revised Training Price				£	11,000.00
	Assessment (EPA price)				£	1,000.00
	Total price for apprenticeship service				£	12,000.00
	Co-investment on training (if non-levy, non small employed	r 16-18 yo)			£	-
	Co-investment on assessment (if non-levy, non small empl	oyer 16-18 yo)			£	-

Additional fees outside of the apprenticeship

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#### Example 2 – Method with RPL

- This is a version for an individual apprentice that includes clarity of the impact of prior learning using the ESFA formula that uses hours removed from hours originally planned
- It also contains improved clarity on co-investment values AND any additional fees outside of the apprenticeship

## **Typical price agreement**

### **DELIVERY TO EXTERNAL EMPLOYER**

Training Charges (non-mandatory qualification included)

Module	Module	Off the	job training	Peripheral costs	
Ref	Module	price		including Assessment	
1	Principles of Leadership	£	2,000	£ -	
2	Developing agile and collaborative cultures	£	2,000		
3	Management Theory	£	2,000		
4	International Sustainability	£	2,000		
5	Financial Management	£	2,000		
6	Marketing	£	2,000		
7	Change Management	£	2,000		
8	Managing People	£	2,000		
	Total Training & Assessment	£	16,000	£ -	

Programme Governance, Management & Administration Materials and Consumables	£ 2,000   £ 500	
Combined Training, assessment & consumables	£ 18,500	TNP1
End Point Assessment with CMI	£ 500	TNP2
Maximum Funding Band	£ 19,000	
Total Agreed Price under band (funded by apprenticeship service)	£ 19,000	
Total agreed over band (funded by employer)	£ -	
Additional components not required in the apprenticeship	£ -	

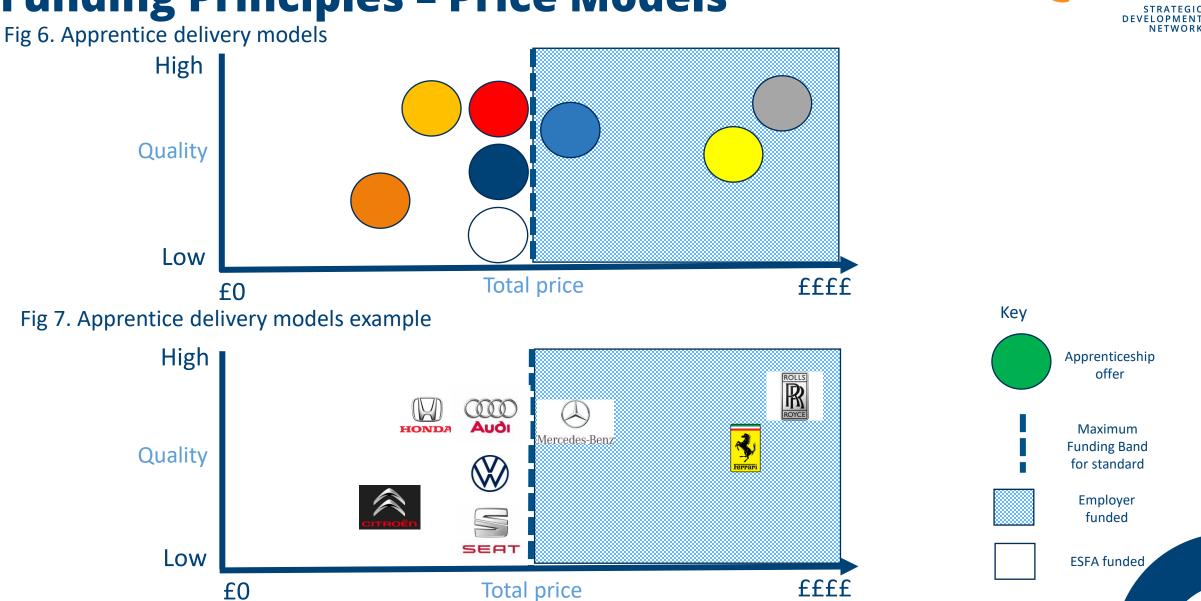
- This is a version that allocates a price to each module but uses eligible cost categories
- If RPL was applied here it would be at a module level though this could be a greater value than the ESFA minimum but is far easier to explain at point of sale



#### Example 3 – A module based method



## Establishing your price "understanding product cost & value"



### **Funding Principles – Price Models**

## What should our training price be?



### Where do you position yourself? – Key Variables

Product quality	Profit margin expected	Business overheads (costs)
The Programme delivery model	Service terms with the employer	Price competition
Source of funding (ESFA and / or employer)	End Point Assessment pricing	The maximum funding band

### **Understanding costs of delivery**



#### **Business overheads**

- Staff costs
- Management costs (programme)
- Management costs (leadership)
- Buildings
- Utilities
- Machinery
- Capital items
- Legal costs

#### Delivery *model*

- Content (design)
- Duration (implementation)
- Delivery location
- Group size
- Client group capability
- Relationship management

#### **Revenue Expectations**

- Income expectation
- Profit expectation

#### **Delivery** *method*

- Trainer roles and salaries
- Learning management platforms
- Consumable resources
- Subcontractor costs
- Variable time bound elements
- Session planning
- Marking burden
- Learner management
- Quality Assurance

### **Understanding costs of delivery**



#### Other delivery cost variables

- Delayed progression:
- Re-sits of on programme activity
- EPA Re-sit follow on training
- Academic non-progression or slow progression
- Re-sits
- Breaks in learning (knowledge lapse)
- Termination or redundancy

#### Ineligible costs (additional overheads)

- Mock EPA testing
- EPA support / coaching preparation
- Capital purchases
- Development of new offers
- Student membership fees
- Maths & English delivery cost above funding

- Other cost factor variables should be considered and could be absorbed within surplus on eligible costs
- Ineligible costs cannot be charged directly to an employer within TNP1 or TNP2 but can be absorbed into the surplus on an eligible cost item
- The cost of all delivery model components needs to be understood when developing a cost model
- Be wary of items procured from external sources to not apply a profit margin on them (see 91.1)

## **Understanding costs of delivery**



Lectures	Lecture Planning	Tutorials	Tutorial Session Planning	Other classroom training	Other classroom Session Planning	Online livestreaming training	Online livestreaming planning
Workplace training sessions	Workplace training planning	Assignment & portfolio Marking	Supporting self- directed distance learning	EPA Preparation training	Additional training by employer	Student mentoring by your staff	Any other training by you
Conducting on- programme assessments face to face at employer	Conducting on- programme assessments by phone	Conducting on- programme assessments online	Conducting on- programme tri-partite review offsite	Conducting on- programme assessments face to face at provider	Conducting on- programme tri-partite review online	Other assessment costs	Registration for mandatory qualifications (exc licence to practice)
Certification for mandatory qualifications (exc Maths and English)	Apprenticeship administration (ILR management at start, on programme and exit)	Administration linked to EPA	Administration linked to training & assessment	ILR software (cost per head)	Learning Management System (Cost per head)	Maths / English Support software (Cost per head)	Other software used for delivery of the Apprenticeship
Other administration costs not covered elsewhere	Consumables used to deliver	Apprenticeship teaching resources not included above (paper, copying etc)	Calculated provider travel & subsistence costs	Calculated facilities use	Mandatory Apprenticeship residential costs	Apprenticeship Skills Competitions (Administration)	Apprenticeship Skills Competitions (Venue Hire)
Apprenticeship Skills Competitions (Resources)							





### **Understanding costs of delivery** Budgeting apprenticeship activities – understand your model of delivery

- Type of activity
- Who is delivering?
- What is their hourly cost?
- What is the quantity of activity? Frequency, duration.
- What is the volume of participants?
- What are the consumables used in that activity?
- Is it an eligible cost that can be charged directly? categorise
- Have we duplicated the cost?

### Key and best practice with pricing



- Establish the cost price **and** training price operationally to understand margins that may be made
- Make the awareness of product cost and the two price components a key part of programme approval processes
- This must be a key part of process if delivering to own employees
- For all delivery the ESFA need to see you apply eligible costs for funding and do not charge for elements that are not fundable (ineligible costs)
- Lock in robust agreement with the EPAO as early as feasible to allow the recording of the assessment price
- Any changes in training or assessment prices must be agreed with employer
- Be cautious with items used and charged for from external sources (para 91 in funding rules)
- Consider value of your model of delivery and think about what kind of car you actually deliver
- Look out for our upcoming pricing and costing series!



## **Questions & Answers**

### Next steps



### **CPD for you and your teams**

- Apprenticeship compliance for leaders
- Apprenticeship compliance for your role
- Apprenticeship pricing and costs
- ILR & data management for apprenticeships
- Claiming apprenticeship LSF with confidence

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### **Organisational support**

- Set-up effective ESFA data, funding and compliance systems
- Mock audits sample the quality of your data, reduce errors and avoid claw-back
- Establish evidence collection systems that helps to drive quality provision
- Design effective Skills Gap Analysis tools and practice

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